



NETWORK *Notification*

Notice Date: June 11, 2021
To: Marketplace Providers
From: CareSource
Subject: CareSource's Care Management Program

Summary

Did you know you can refer your patient to CareSource's Care Management program to provide him/her with additional care and support? CareSource offers personalized resources and education for your patients.

Importance

Our case managers offer individualized assistance to address health concerns and resource needs. Patients will be paired with a nurse who will help streamline their health care needs by having one point of contact. The patient will be given the nurse's direct phone line to call with questions or concerns. Our case manager can:

- Help patients find more affordable options for medications and supplies
- Provide education for chronic and acute illness
- Create personalized programs to address barriers
- Help connect your patient to community support resources
- Explain benefits and services
- Helping in understand Marketplace Insurance and benefits
- Make sure they have after-hour supports

Questions?

For questions or to connect your patient to a member of our team, please email MAT@CareSource.com or call 833-230-2011.

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