



NETWORK *Notification*

Notice Date: October 19, 2026
To: West Virginia and Wisconsin Marketplace Providers
From: CareSource
Subject: Update to Expired Payment Reissue Process
Effective Date: December 1, 2026

Summary

ECHO Health currently issues payments on behalf of CareSource. Beginning December 1, 2026, ECHO Health will also reissue expired payments **upon request**. Please note, payments outstanding for six months or more are considered "expired."

Impact

Providers should submit requests to reissue expired payments directly to ECHO Health using one of the methods below:

Email: escheatments@echohealthinc.com

Mail: ECHO Health, Inc.
810 Sharon Drive
Westlake, OH 44145

Fax: 1-440-835-5656

Questions?

Please contact Provider Services at 1-833-230-2101, available Monday through Friday from 8 a.m. to 6 p.m. Eastern Time (ET).

Multi-EXC-P-6284850

Wisconsin plans issued by Common Ground Healthcare Cooperative