



NETWORK *Notification*

Notice Date: December 10, 2021
To: CareSource Kentucky Marketplace, and Dual Eligible Special Needs Providers
Ohio Marketplace, Medicare Advantage and Dual Eligible Special Needs, Medicaid, MyCare Providers
WV Marketplace Providers
From: CareSource
Subject: Prior Authorization Requirement for Non-Participating Laboratory Services
Effective Date: January 10, 2022

Summary

Effective Jan. 10, 2022, CareSource will enforce our prior authorization requirement for non-participating laboratories.

Impact

Independent freestanding laboratories, billing with place of service (POS) 81 on a professional claim (CMS-1500), will be denied for a lack of authorization due to the non-participating status of the laboratory. Out-of-network laboratories may request an authorization which must be submitted prior to testing being performed.

Claims will receive denials for no prior authorization if an approved authorization was not obtained prior to services being rendered. Disputes submitted without an authorization will uphold the claim denial. As a reminder, requests for authorization cannot be submitted as a claim dispute or appeal.

We are providing this notice to allow non-participating laboratories to either contract with CareSource as a participating provider or consider referrals from contracted CareSource providers for a CareSource member's tests.

If you provide independent laboratory services and want to be part of the CareSource network, please email Avalon Healthcare Solutions at networkteam@avalonhcs.com or call them at 1-813-751-3940.

Questions?

If you have questions, please find the CareSource's Provider Services number on the [Contact Us](#) page.