

Care Source NETWORK Notification

Notice Date: November 10, 2022

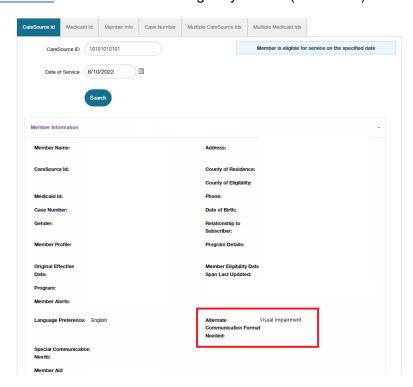
CareSource North Carolina Co. Providers To:

From: **CareSource**

Subject: **Provider Alternative Format Request**

Summary

Providers can now see whether their CareSource North Carolina Co. members have requested an alternate format for communications when they check the member's eligibility. This information can be found on the Provider Portal under the member eligibility screen (see below).



Alternative format options include braille, sign, large print, audio CD or verbal. If no alternative format has been requested, the field will be blank.

CareSource North Carolina Co. encourages providers to consider these needs when communicating with their patients.

Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource

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