



NETWORK *Notification*

Notice Date: September 21, 2020
To: CareSource Marketplace Providers
From: CareSource
Subject: Enhanced Claim Editing Implementation
Effective Date: December 1, 2020

Summary

As a continuing effort to ensure appropriate claims coding and provider reimbursement, starting Dec. 1, 2020 CareSource will begin implementing enhancements to our claims editing processes that promote correct coding and align with industry standards. The goals of this endeavor are to implement, to the extent possible, claim payment standards that are nationally recognized. CareSource believes that this will enable you and your billing staff to more readily understand our payment of claims given the widespread use of these standards.

The enhancements will take into consideration CareSource's historical claims experience as well as policy guidelines from the following sources:

- Centers for Medicare & Medicaid Services' (CMS) medical coding policies
- American Medical Association's (AMA) Current Procedural Terminology (CPT) coding guidelines
- Local and regional Medicaid & Medicare policies

Impact

CareSource's payment standards focus on the areas listed below. These are the areas where coding enhancements will be implemented. We will be sending out additional network notifications in the timeframe leading up to the December 1 implementation date to provide more clarity on these impacted areas.

- National bundling edits, including the Correct Coding Initiative (CCI)
- Modifier usage
- Global surgery period
- Add-on code usage
- Age/gender appropriateness
- CMS' national coverage determinations

As part of this process, registered nurses with coding certifications will review claim data in conjunction with patient claim history to confirm appropriate claims coding.

CareSource is committed to assisting your navigation through this process. You will be informed throughout the remainder of this year of the details surrounding this alignment to industry standards and anything that may directly impact you and your practice.

Questions?

For questions about this update, please contact Provider Services at:

- Georgia: **1-833-230-2155** (Monday through Friday, 7 a.m. to 7 p.m. Eastern Standard Time)
- Kentucky: **1-800-855-5558** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)
- Ohio: **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)
- West Virginia: **1-855-202-1091** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)

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