



# NETWORK *Notification*

**Notice Date:** June 22, 2021  
**To:** Georgia, Indiana, Kentucky, Ohio and West Virginia Providers  
**From:** CareSource  
**Subject:** CMS Interoperability  
**Effective Date:** July 1, 2021

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## Summary

Beginning July 1, 2021, CareSource will offer the ability for members to access their managed health data through Third-Party Applications of their choice; giving them access to their health information when they need it most and in a way they can best use it. In addition to the member data, the Provider Directory data will be shared with the Third-Party Applications.

- **CMS Interoperability and Patient Access Final Rule**

The Interoperability and Patient Access final rule (CMS-9115-F) puts patients first by giving them access to their health information when they need it most and in a way they can best use it. This final rule focused on driving interoperability and patient access to health information by liberating patient data to regulate Medicare Advantage (MA), Medicaid, Children's Health Insurance Program (CHIP) and Qualified Health Plan (QHP) issuers on the Federally-facilitated Exchanges (FfEs).

Link to the Interoperability and Patient Access final rule:

<https://www.federalregister.gov/documents/2020/05/01/2020-05050/medicare-and-medicaid-programs-patient-protection-and-affordable-care-act-interoperability-and>

- **Provider Directory**

Under the CMS Interoperability and Patient Access final rule, MA Plans including MA-PD Plans, Medicaid Managed Care Plans & CHIP Managed Care Plans are required to make provider directory information available via the Provider Directory API. This API must be publicly accessible and cannot be limited to a health plan's members.

## Impact

CareSource will provide public access to provider network data including name, address, phone number and specialties. The data would be made available no later than 30 calendar days after a payer receives provider directory information or updates to provider directory information. The API would provide public access to provider data using a robust infrastructure to support third-party access to the Provider Directory data.

## Importance

The CMS Interoperability and Patient Access final rule enables better patient access to member health information, improves interoperability and unleashes innovation, while reducing burdens on payers and providers. Patients and their healthcare providers will have the opportunity to be more informed, which can lead to better care and improved patient outcomes, while at the same time reducing burden.

## Questions?

Please contact the call center regarding any questions related to this initiative.

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