



NETWORK *Notification*

Notice Date: April 10, 2023
To: North Carolina Marketplace Providers
From: CareSource North Carolina Co.
Subject: Public Health Emergency Ending – Updates to Benefits and Rates
Effective Date: May 11, 2023

Summary

Effective May 11, 2023, the Department of Health and Human Services (HHS) plans to end the Public Health Emergency for COVID-19. Beginning May 12, 2023, CareSource North Carolina Co. will remove certain benefit and rate changes that were implemented during the pandemic to support members and providers.

Importance

CareSource North Carolina Co. continues to monitor federal and state guidance in response to COVID-19 trends. The updates to benefits and rates helps ensure the appropriateness of services and prescriptions. For more information on the ending of the Public Health Emergency, please view the [Fact Sheet: COVID-19 Public Health Emergency Transition Roadmap](#) from the Department of Health and Human Services (HHS).

Questions?

We thank our providers for your partnership in caring for our membership throughout the pandemic. Please contact Provider Services at **1-833-230-2101** Monday through Friday from 8 a.m. to 6 p.m. Eastern Time (ET) if you have any questions.

NC-EXC-P-1989657

Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource