



NETWORK *Notification*

Notice Date: May 15, 2023
To: North Carolina Marketplace Providers
From: CareSource North Carolina Co.
Subject: Public Health Emergency Ending – Copayment Requirements
Effective Date: June 15, 2023

Summary

CareSource North Carolina Co. is working to align with the Department of Health and Human Services' (HHS) end of the Public Health Emergency (PHE) on May 11, 2023. This month, we are notifying our Marketplace and Ohio MyCare members that **effective June 15, 2023, certain copayment waivers that we put in place during the PHE will be removed.** As a result, members will again have copayment responsibilities for certain services.

Impact

Effective June 15, 2023, providers may collect copayments for applicable covered services for CareSource North Carolina Co. Marketplace members, with the exception of the services listed below:

- Laboratory tests for COVID-19. Note – over-the-counter tests *will* require a copayment effective June 15, 2023.
- COVID-19 vaccinations.

CareSource North Carolina Co. encourages providers to check the CareSource North Carolina Co. [Provider Portal](#) to verify payment responsibilities for each service.

Importance

CareSource North Carolina Co. continues to watch federal and state guidance in response to COVID-19 trends. For more information on the ending of the PHE, please view the [Fact Sheet: COVID-19 Public Health Emergency Transition Roadmap](#) from HHS.

Questions?

We thank our providers for your partnership in caring for our membership throughout the pandemic. Please contact Provider Services at **1-833-230-2101** if you have any questions. You can reach us Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).

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