

North Carolina Marketplace

# *Policy Updates* June 2023

- Administrative
- Medical

*The following policies are effective Aug. 1, 2023*



## AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

### HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

### FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Implantable Pain Pump</a> MM-1369	MEDICAL	AUG. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Pharmacogenomics -CYP Gene Testing</a> AD-1348	ADMINISTRATIVE	AUG. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Claims Editing and Review</a> AD-1296	ADMINISTRATIVE	AUG. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Genetic Testing and Counseling</a> MM-1375	MEDICAL	AUG. 1, 2023	MARKETPLACE PLANS	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Three-Day Window Payment AD-1270</a>	ADMINISTRATIVE	AUG. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Behavioral Health Service Record Documentation Standards AD-1273</a>	ADMINISTRATIVE	AUG. 1, 2023	MARKETPLACE PLANS	REVISION