

North Carolina Marketplace

Policy Updates July 2023

- Administrative
- Medical

The following policies are effective Sept. 1, 2023



AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Medical Record Documentation Standards for Practitioner AD-1272	ADMINISTRATIVE	SEPT. 1, 2023	MARKETPLACE PLANS	REVISION
Mechanical Stretching Devices MM-1385	MEDICAL	SEPT. 1, 2023	MARKETPLACE PLANS	REVISION
Intraosseous Basivertebral Nerve Ablation MM-1377	MEDICAL	SEPT. 1, 2023	MARKETPLACE PLANS	REVISION