

North Carolina Marketplace

Policy Updates Sept. 2023

- Administrative
- Medical
- Reimbursement

The following policies are effective Nov. 1, 2023



AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Experimental, Investigational and Other Non-Covered Services AD-1355	ADMINISTRATIVE	NOV. 1, 2023	MARKETPLACE PLANS	NEW POLICY
Modifier 25 PY-1396	REIMBURSEMENT	NOV. 1, 2023	MARKETPLACE PLANS	REVISION
Modifier 59, XE, XP, XS, XU PY-1397	REIMBURSEMENT	NOV. 1, 2023	MARKETPLACE PLANS	REVISION
Myoelectric Lower Extremity Prosthetic Technology MM-1409	MEDICAL	NOV. 1, 2023	MARKETPLACE PLANS	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Neonatal Discharge Criteria MM-1412	MEDICAL	NOV. 1, 2023	MARKETPLACE PLANS	REVISION
Nutritional Supplements MM-1372	MEDICAL	NOV. 1, 2023	MARKETPLACE PLANS	REVISION
Opioid Use Disorder Medication Treatment Providers AD-1327	ADMINISTRATIVE	NOV. 1, 2023	MARKETPLACE PLANS	REVISION
Pain Management Providers AD-1281	ADMINISTRATIVE	NOV. 1, 2023	MARKETPLACE PLANS	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Program Integrity Provider Prepayment Review AD-1277	ADMINISTRATIVE	NOV. 1, 2023	MARKETPLACE PLANS	REVISION
Standing Frames MM-1413	MEDICAL	NOV. 1, 2023	MARKETPLACE PLANS	REVISION
Transcranial Magnetic Stimulation for Treatment of Depression MM-1364	MEDICAL	NOV. 1, 2023	MARKETPLACE PLANS	REVISION