



NETWORK *Notification*

Notice Date: October 5, 2023
To: Marketplace Providers
From: CareSource North Carolina Co.
Subject: Oncology Drug Shortages
Effective Date: June 20, 2023

CareSource North Carolina Co. is monitoring drug shortages and on-going global supply issues affecting oncology medications and their use in cancer treatment regimens. We are in contact with our oncology regimen review partner NantHealth, who is aware of the shortage, following it closely and handling issues on a case-by-case basis.

NantHealth updated their Eviti Provider Portal, instructing providers to alert NantHealth if they are substituting based on a shortage. All substitutions must be supported by guidelines and evidence-based resources. Please see NantHealth's alert to providers below:

- **Attention Providers:** With the current drug shortages leading to impacts with certain chemotherapy drugs, we understand that there may be a change in your treatment plan ordering. If the current chemotherapy drug shortage impacts the treatment plan you are entering into the Eviti platform, please note that within your supporting documents. This will aid in fewer calls from the Eviti team to the submitter for clarification and thus help eliminate any recommendation delays.
- Please visit the link [here](#) for more information concerning the current drug shortages.
- If you have any questions, please contact Eviti Support at 1-888-482-8057 or via email at clientsupport@nanthealth.com.

CareSource North Carolina Co. will be notified of impacted members and receive weekly reports from our oncology review partner for the duration of the drug shortage. We will be notified of any changes to drugs or regimens and adjust resulting treatment authorizations.

Please contact Eviti Support at the contact information above if there are questions or if further information is needed.

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Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource