



NETWORK *Notification*

Notice Date: November 1, 2023
To: North Carolina Marketplace Providers
From: CareSource North Carolina Co.
Subject: CareSource and National Imaging Associates, Inc. (NIA)
Effective Date: January 1, 2024

Summary

CareSource North Carolina Co. has entered into an agreement with National Imaging Associates, Inc. (NIA)*, to implement a Medical Specialty Solutions program. This program includes prior authorization of non-emergent, advanced, outpatient imaging and cardiac services for CareSource North Carolina Co. members. The decision to implement this program is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

Impact

Under terms of the agreement between CareSource North Carolina Co. and NIA, CareSource North Carolina will oversee the NIA program and continue to be responsible for claims adjudication. NIA will manage the Medical Specialty Solutions services listed below through CareSource North Carolina Co. existing contractual relationships.

Importance

Providers may begin contacting NIA on Jan. 1, 2024 to seek prior authorization for procedures scheduled on or after Jan. 1, 2024.

Prior authorization will be required for the following outpatient procedures:

- CT/CTA
- CCTA
- MRI/MRA
- PET Scan
- Myocardial Perfusion Imaging
- MUGA Scan
- Stress Echocardiography
- Echocardiography

The ordering physician is responsible for obtaining authorization prior to rendering the above-listed services. Providers rendering the services listed above should verify that the necessary authorization has been obtained by visiting www.RadMD.com, or by calling NIA at **1-800-424-1671**. Failure to do so

may result in nonpayment of your claim. Emergency room, observation and inpatient procedures do not require authorization.

Questions?

If you have any questions or concerns, please contact Health Partner Services at **1-800-488-0134**, Monday through Friday from 8 a.m. to 8 p.m., Eastern Time (ET).

Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource

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