

North Carolina Marketplace

# *Policy Updates* Nov. 2023

- Administrative
- Medical
- Reimbursement

*The following policies are effective Jan. 1, 2024*



## AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

### HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

### FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Breast Reconstruction Surgery MM-1383</a>	MEDICAL	JAN. 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Chiropractic Care PY-1411</a>	REIMBURSEMENT	JAN. 1, 2024	MARKETPLACE PLANS	NEW POLICY
<a href="#">Continuity of Care AD-1294</a>	ADMINISTRATIVE	JAN. 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Court Mandated Health Services AD-1288</a>	ADMINISTRATIVE	JAN. 1, 2024	MARKETPLACE PLANS	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Durable Medical Equipment (DME) Modifiers PY-1409</a>	REIMBURSEMENT	JAN. 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Esophageal Brush Biopsy AD-1399</a>	ADMINISTRATIVE	JAN. 1, 2024	MARKETPLACE PLANS	NEW POLICY
<a href="#">Fraction Flow Reserve from Computer Tomography MM-1365</a>	MEDICAL	JAN. 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Hyperthermic Intraperitoneal Chemotherapy MM-1374</a>	MEDICAL	JAN. 1, 2024	MARKETPLACE PLANS	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Impacted Cerumen Removal AD-1271</a>	ADMINISTRATIVE	JAN. 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Itemized Billing AD-1269</a>	ADMINISTRATIVE	JAN. 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Modifiers PY-1404</a>	REIMBURSEMENT	JAN. 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Negative Pressure Wound Therapy MM-1387</a>	MEDICAL	JAN. 1, 2024	MARKETPLACE PLANS	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Neonatal Intensive Care Unit (NICU) Level of Care PY-1434</a>	REIMBURSEMENT	JAN. 1, 2024	MARKETPLACE PLANS	NEW POLICY
<a href="#">Pre-Exposure Prophylaxis Preventive Services PY-1455</a>	REIMBURSEMENT	JAN. 1, 2024	MARKETPLACE PLANS	NEW POLICY
<a href="#">Radiofrequency and Microwave Ablation of Tumors MM-1384</a>	MEDICAL	JAN. 1, 2024	MARKETPLACE PLANS	REVISION