

North Carolina Marketplace

Policy Updates Dec. 2023

- Administrative
- Medical
- Reimbursement

The following policies are effective Feb. 1, 2024



AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

| POLICY NAME & NUMBER | POLICY TYPE | EFFECTIVE DATE | PLAN | PRIOR AUTHORIZATION IMPACT? |
|---|----------------|----------------|-------------------|-----------------------------|
| Hospital Safety Beds MM-1459 | MEDICAL | FEB. 1, 2024 | MARKETPLACE PLANS | REVISION |
| Interest Payments PY-1403 | REIMBURSEMENT | FEB. 1, 2024 | MARKETPLACE PLANS | REVISION |
| Readmission AD-1297 | ADMINISTRATIVE | FEB. 1, 2024 | MARKETPLACE PLANS | REVISION |
| Unlisted and Miscellaneous Codes PY-1460 | REIMBURSEMENT | FEB. 1, 2024 | MARKETPLACE PLANS | NEW POLICY |