

North Carolina Marketplace

# *Policy Updates* Jan. 2024

- Administrative
- Medical
- Reimbursement

*The following policies are effective March 1, 2024*



## AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

### HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

### FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Sentinel Events/Provider Preventable Conditions AD-1291</a>	ADMINISTRATIVE	MARCH 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Transcutaneous Electrical Nerve Stimulators (TENS) PY-1400</a>	REIMBURSEMENT	MARCH 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Temporomandibular Joint Disorder or Dysfunction (TMJD/TMD) Craniomandibular Jaw Disorder/Non-Surgical MM-1419</a>	MEDICAL	MARCH 1, 2024	MARKETPLACE PLANS	REVISION
<a href="#">Left Ventricular Assist Device (LVAD) Supplies PY-1467</a>	REIMBURSEMENT	MARCH 1, 2024	MARKETPLACE PLANS	NEW POLICY

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Modifier 26 and TC: Professional and Technical Component PY-1476</a>	REIMBURSEMENT	MARCH 1, 2024	MARKETPLACE PLANS	NEW POLICY