

North Carolina Marketplace

Policy Updates March 2024

- Administrative
- Medical
- Reimbursement

The following policies are effective May 1, 2024



AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Cystic Fibrosis Testing AD-1278	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION
Durable Medical Equipment Repairs MM-1583	MEDICAL	MAY 1, 2024	MARKETPLACE	NEW POLICY
Epidural Steroid Injections MM-1362	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Experimental or Investigational Item or Service AD-1355	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Hypoglossal Nerve Stimulation for the Treatment of Obstructive Sleep Apnea MM-1424	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Inhaled Nitric Oxide MM-1420	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Interest Payments PY-1403	REIMBURSEMENT	MAY 1, 2024	MARKETPLACE	REVISION
Intraosseous Basivertebral Nerve Ablation MM-1377	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Non-Emergency Facility to Facility Transfers MM-1491	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Overpayment Recovery PY-1399	REIMBURSEMENT	MAY 1, 2024	MARKETPLACE	REVISION
Partial Hospitalization Program - Mental Health AD-1285	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION
Peroral Endoscopic Myotomy MM-1436	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Personal Emergency Response Systems MM-1408	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Positive Airway Pressure Devices for Pulmonary Disorders MM-1416	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
ProACT Adjustable Continence Therapy MM-1378	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Residential Treatment Services - Mental Health AD-1280	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Sacroiliac Joint Procedures MM-1367	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Saphenous Vein Ablation, Adhesive Injection MM-1396	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
Skin Substitutes MM-1415	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION