

North Carolina Marketplace

Policy Updates May 2024

- Administrative
- Medical

The following policies are effective July 1, 2024.



AT CARESOURCE NORTH CAROLINA CO., WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource North Carolina Co. policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Against Medical Advice AD-1287	ADMINISTRATIVE	JULY 1, 2024	MARKETPLACE	REVISION
Genetic Testing and Counseling MM-1375	MEDICAL	JULY 1, 2024	MARKETPLACE	REVISION