

NETWORK Notification

Notice Date: April 1, 2025

To: North Carolina Marketplace Providers

From: CareSource North Carolina Co.
Subject: April 2025 Policy Updates

Effective Date: June 1, 2025

Summary

At CareSource North Carolina Co., we listen to our providers, and we streamline our business practices to make it easier for you to work with us. We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource North Carolina Co.

How to Use This Network Notification

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

Find Our Policies Online

To access all CareSource North Carolina Co. policies, visit **CareSource.com** > Providers > Tools & Resources > <u>Provider Policies</u>. Select your plan and state, then the type of policy. Each revised policy has a previous version that can be referenced on the corresponding archived policy webpage.

Policies

| Policy Name and Number | Policy Type | Plan | Effective Date | Prior Authorization Impacted? |
|--|----------------|----------------------------------|-------------------|-------------------------------------|
| Against Medical Advice AD-1287 | ADMINISTRATIVE | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Breast Reduction Surgery MM-1422 | MEDICAL | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Court Mandated Health Services AD-1288 | ADMINISTRATIVE | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Cystic Fibrosis Testing AD-1278 | ADMINISTRATIVE | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |

| Implantable Pain Pump MM-1369 | MEDICAL | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
|---|----------------|----------------------------------|--------------|----------|
| Insulin Infusion Pump MM-1371 | MEDICAL | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Mechanical Stretching Devices MM-1385 | MEDICAL | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Metabolic and Bariatric Surgery MM-1406 | MEDICAL | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Metabolic and Bariatric Surgery - Revision MM-1407 | MEDICAL | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Neonatal Intensive Care Unit (NICU) Level of Care PY-1434 | REIMBURSEMENT | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Peripheral Nerve Blocks for Treatment of Pain MM-1402 | MEDICAL | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |
| Program Integrity Provider Prepayment Review AD-1277 | ADMINISTRATIVE | CARESOURCE NORTH CAROLINA CO. | JUNE 1, 2025 | REVISION |

NC-EXC-P-3772432

Qualified Health Plans offered in North Carolina by CareSource North Carolina Co., d/b/a CareSource