

NETWORK Notification

Notice Date: October 31, 2025

To: North Carolina Marketplace Providers

From: CareSource North Carolina Co.

Subject: Non-Renewal of Health Insurance Marketplace and Off-Exchange Plans

Effective Date: January 1, 2026

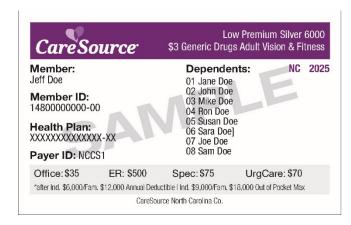
Summary

As of December 31, 2025, CareSource North Carolina Co. is exiting the North Carolina market. Coverage through Health Insurance Marketplace and off-exchange Qualified Health Plans will end on January 1, 2026.

In the next few months, CareSource's members will transition to other coverage.

Impact

Because of this change, it is important to carefully check all patients' ID cards and verify their eligibility before rendering services. As of January 1, 2026, providers should no longer accept the following CareSource member ID card:



Claims for services rendered to members through December 31, 2025, must be submitted by December 31, 2026. Claim disputes must be submitted within two years after the claim is processed.

Please note: this action does not alter providers' existing contract with CareSource in any way and does not affect the following CareSource plans:

- CareSource Dual Advantage™ (HMO D-SNP)
- CareSource® MyCare Ohio (Medicare-Medicaid Plan)
- CareSource® MyCare Ohio (HMO D-SNP)
- Georgia Marketplace
- Georgia Medicaid
- Indiana Hoosier Healthwise and Healthy Indiana Plans

- Indiana Marketplace
- Ohio Marketplace
- Ohio Medicaid
- West Virginia Marketplace
- Wisconsin Marketplace

Questions?

If you have questions about CareSource plans or services, please contact Provider Services at **1-833-230-2101**, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET). Thank you for your service to our members.

NC-EXC-P-4606851