



NETWORK Notification

Notice Date: October 31, 2025
To: North Carolina Marketplace Providers
From: CareSource North Carolina Co.
Subject: Non-Renewal of Health Insurance Marketplace and Off-Exchange Plans
Effective Date: January 1, 2026

Summary

As of December 31, 2025, CareSource North Carolina Co. is exiting the North Carolina market. Coverage through Health Insurance Marketplace and off-exchange Qualified Health Plans will end on January 1, 2026.

In the next few months, CareSource's members will transition to other coverage.

Impact

Because of this change, it is important to carefully check all patients' ID cards and verify their eligibility before rendering services. As of January 1, 2026, providers should no longer accept the following CareSource member ID card:

CareSource		Low Premium Silver 6000 \$3 Generic Drugs Adult Vision & Fitness	
Member: Jeff Doe	Dependents:	NC 2025	
Member ID: 14800000000-00	01 Jane Doe 02 John Doe 03 Mike Doe 04 Ron Doe 05 Susan Doe 06 Sara Doe 07 Joe Doe 08 Sam Doe		
Health Plan: XXXXXXXXXXXX-XX			
Payer ID: NCCS1			
Office: \$35	ER: \$500	Spec: \$75	UrgCare: \$70
<small>*after Ind. \$6,000/Fam. \$12,000 Annual Deductible Ind. \$9,000/Fam. \$18,000 Out of Pocket Max CareSource North Carolina Co.</small>			

Claims for services rendered to members through December 31, 2025, must be submitted by December 31, 2026. Claim disputes must be submitted within two years after the claim is processed.

Please note: this action does not alter providers' existing contract with CareSource in any way and does not affect the following CareSource plans:

- CareSource Dual Advantage™ (HMO D-SNP)
- CareSource® MyCare Ohio (Medicare-Medicaid Plan)
- CareSource® MyCare Ohio (HMO D-SNP)
- Georgia Marketplace
- Georgia Medicaid
- Indiana Hoosier Healthwise and Healthy Indiana Plans

- Indiana Marketplace
- Ohio Marketplace
- Ohio Medicaid
- West Virginia Marketplace
- Wisconsin Marketplace

Questions?

If you have questions about CareSource plans or services, please contact Provider Services at **1-833-230-2101**, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET). Thank you for your service to our members.

NC-EXC-P-4606851