North Carolina Marketplace
2025 Interoperability Prior Authorization Report

Standard Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	601	76%
Denied	186	24%
Approved After Timeframe Extension	0	0%
Approved After Appeal	1	14%

Turnaround Time for Standard Prior Authorizations (Target 3 Business Days)
Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
2 days	3 days

Expedited Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	14	78%
Denied	4	22%
Approved After Timeframe Extension	0	0%
Approved After Appeal	1	100%

Time for Expedited Prior Authorizations (Target 24 Hours)
Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
17 hours	14 hours