



Network Notification

Date: May 11, 2015

To: Kentucky Durable Medical Equipment (DME) Providers

From: Humana – CareSource®

Subject: New Requirement for Wheelchair Claims

Effective May 1, 2015, Humana – CareSource providers submitting a claim for a wheelchair will also be required to submit an invoice to include the Manufacturers Suggested Retail Price (MSRP). Upon receiving the claim and invoice, Humana – CareSource will process the claim for payment.

If you have questions please contact your provider relations representative or call 1-855-852-7005. We are available Monday through Friday, 8 am to 6 pm Eastern Time.

Thank you for your care of our members.