



Network Notification

Date: October 12, 2016
To: Kentucky Medicaid Providers
From: Humana – CareSource®
Subject: Notice of Medical Documentation Requirement for Claim Modifiers

Effective June 3, 2016, Humana – CareSource no longer denies claims due to missing medical documentation for the following list of modifiers, provided they are billed properly:

- 24
- 25
- 27
- 57
- 58
- 59
- 78
- 79
- 91
- XE
- XP
- XS
- XU

Claims filed after the cut-off date for services rendered before June 3 that lack proper medical documentation will not be denied.

Please note that as a part of Humana – CareSource's standard auditing processes, we may follow up for documentation as we deem necessary.

If you have questions regarding the coding modifier policy change, please call provider services at 1-855-852-7005. Hours of operation are Monday through Friday, 8 a.m. to 5 p.m. Eastern time.