



NETWORK Notification

Notice Date: January 1, 2026
To: Nevada Marketplace Providers
From: CareSource
Subject: High Dollar Claims

Summary

CareSource is committed to processing your claims as efficiently as possible. When submitting High Dollar claims (claims with allowed amounts over \$500,000), please fill out and attach the itemized bill cover sheet. You can find this [cover sheet](#) on [CareSource.com](#) under the Forms or Claims pages. This is required to process the request.

Instructions for completion:

Section 1 must be complete at the time of submission.

- Submit the cover sheet and itemized statement by:
 - Email: claimsitemizedbills@CareSource.com
 - Fax: **1-937-396-3173**
 - Toll-Free Phone: **1-844-794-1579**
- The size of the file is limited to 12MB. Large files can be sent in multiple emails/fax submissions. Please fill out Section 2 of the form accordingly.
- Please use the coversheet when submitting itemized bills for both new and corrected claims.
- Note: If you are submitting an itemized bill in response to a request from Optum on CareSource's behalf, please submit your itemized bill directly to Optum via email at mca@optum.com or via fax at **1-800-435-2049**.

If you have questions, we are here to help. Please contact Provider Services, at **1-833-230-2101**, Monday through Friday, 8 a.m. through 6 p.m. Pacific Time (PT).

We appreciate and value your partnership and service provided to your CareSource patients.

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