



# NETWORK Notification

**Notice Date:** January 1, 2026  
**To:** Nevada Marketplace Providers  
**From:** CareSource  
**Subject:** New Address for Refund Checks  
**Effective Date:** January 1, 2026

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## Summary

CareSource has updated the address for refund check submissions. Effective immediately, please send refund checks to:

CareSource Nevada  
P.O. Box 632632  
Cincinnati, OH 45263-2632

## Impact

The address listed above is for refund check submissions only. Correspondence other than refund checks submitted to this lock box will cause a delay in the processing of the checks and remaining correspondence.

## Importance

To streamline the process of submitting refund checks, CareSource has created a form to help ensure timely and accurate processing. The Claim Recovery Request Form is available to download on **CareSource.com**. A separate form and appropriate documentation must be submitted for each refund check.

## Questions?

Please contact Provider Services at **1-833-230-2101**, available Monday through Friday, 8 a.m. to 6 p.m., Pacific Time (PT), with any questions.

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