



November 13, 2025

Dear Provider,

CareSource has partnered with Evolent (formerly National Imaging Associates, Inc) to implement a new prior authorization program for cardiac and advanced imaging services. This program is designed to support providers in delivering high-quality care by applying clinical criteria based on nationally recognized, evidence-based guidelines.

**Effective January 1, 2026**, CareSource Medicaid and Marketplace members of all ages will require prior authorization through Evolent for select cardiac and advanced imaging services being rendered in provider office, outpatient hospital and ambulatory center settings.

Evolent uses clinical criteria based on nationally recognized guidelines to promote evidence-based practices.

**The Evolent program will apply to all provider specialties for the following non-emergent services:**

- CT/CTA
- CCTA
- MRI/MRA
- PET scan
- Myocardial Perfusion Imaging (MPI)
- MUGA Scan
- Echocardiography (Transthoracic and Transesophageal Echocardiography)
- Stress Echocardiography

Providers may begin contacting Evolent on January 1, 2026, to secure prior authorization for services scheduled on or after January 1, 2026. Authorizations issued before January 1, 2026, will be honored and valid until the expiration date. Prior authorization requests can be submitted to Evolent:

- Via the Evolent provider portal at [evolent.com/provider-portal](https://evolent.com/provider-portal), select RadMD
- Via telephone (Monday - Friday from 5:00 am to 6:00 pm PST):
  - CareSource Medicaid: 1.800.424.4906
  - CareSource Marketplace: 1.800.424.4861

Information and training dates for these programs can be found at <https://go.evolent.com/caresource-program-changes-January-1-2026> . Please register in advance using the above link for training sessions. If you have questions, please email [providertraining@evolent.com](mailto:providertraining@evolent.com).

We look forward to offering you these programs and hope it will enhance your experience with service authorizations.

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