



NETWORK *Notification*

Notice Date: October 22, 2025
To: Nevada Medicaid Providers
From: CareSource
Subject: Nevada Provider Portal Launch
Effective Date: October 24, 2025

Summary

CareSource is pleased to launch the Provider Portal early on October 24, 2025. There will be some functions in the portal that are not accessible until December 17, 2025, such as member eligibility and prior authorization submissions.

Accessing the Portal

Register for the Provider Portal by following these steps:

1. Visit the [Provider Portal](#).
2. Click "Sign Up".
3. On the "Create Account" page, complete the required information and then click "Register." Required fields are marked with an asterisk.
4. Locate the email in your inbox to activate your Provider Portal account. Open and click the "Activate Account" link. The activation email will come from a sender titled "Okta" and will have the subject line "Activate Account."

For more information about accessing the Provider Portal, call Provider Services at **1-833-230-2112**.

Additional Training and Education

We know your time is valuable. To help improve access and understanding, we have developed a provider-facing Learning Management System (LMS) called "Health Plan Resources." All training on our [HealthPlanResources.com](#) platform is developed inhouse and is specific to our organization.

To access the LMS for the first time, visit [HealthPlanResources.com](#) and follow the below guide to login:

<i>If...</i>	<i>Then...</i>
You are accessing HealthPlanResources.com for the first time and have an NPI	Use your NPI as the Username and ProvidersR#1 as the Password .
You are accessing HealthPlanResources.com for the first time and you do not have an NPI	Set up a new account using your unique email address as your Username . (<i>You will want to use the same email and password for future Provider Portal access.</i>)

Office Managers/Administrators can complete trainings and manage accounts for all providers in their TIN. For more information, visit the “For Office Managers” dropdown on HealthPlanResources.com.

Questions?

With questions on accessing the LMS, reach out to Support@HealthPlanResources.com.

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