



NETWORK *Notification*

Notice Date: May 7, 2026
To: Nevada Medicaid Providers
From: CareSource
Subject: Claims Validation Process
Effective Date: April 1, 2026

Summary

In alignment with Nevada Medicaid requirements, CareSource has implemented logic to confirm that providers submitting Nevada Medicaid claims are actively registered with the state during the claim date(s) of service. Nevada Medicaid supplements CareSource with a refreshed list of provider data on a monthly basis.

The rejection reason you may see on your Explanation of Benefits (EOB) is a 562 – Invalid NPI. This code means that either the rendering or the billing provider submitted on the claim was inactive for the date(s) of service based on the current file received by Nevada Medicaid at the time of processing the claim.

Impact

If you have recently made a change to your Medicaid status, effective dates, or end dates, CareSource asks that you allow up to 30 calendar days for the data to be sent to us from the state. This is to avoid potential claim rejections, the need to resubmit the claims due to the delay in updates made with the state, and when the state sends updated files to CareSource for validation.

Questions?

If there are any questions, please contact CareSource Provider Services at **1-833-230-2112**.

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