



Quick Start Guide



This quick start guide will help answer some basic questions about working with our Nevada Marketplace and Medicaid plans.

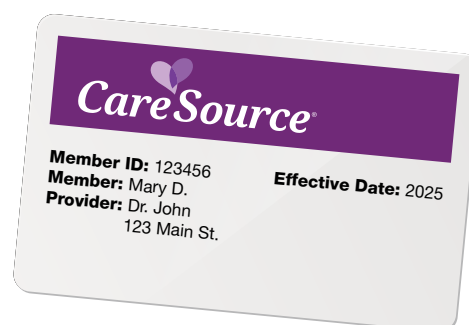
Contact Information

	Medicaid	Marketplace
Provider Services	1-833-230-2112 Monday through Friday 8 a.m. to 6 p.m., Pacific Time (PT)	1-833-230-2101 Monday through Friday 8 a.m. to 6 p.m. PT
Website	CareSource.com	CareSource.com
Provider Portal	providerportal.CareSource.com/NV	providerportal.CareSource.com/NV
Utilization Management (UM)	1-833-230-2112	1-833-230-2101
Claims Inquiries	1-833-230-2112	1-833-230-2101
Check Claims Status	providerportal.CareSource.com/NV	providerportal.CareSource.com/NV
Find a Doctor/Provider	findadoctor.CareSource.com	findadoctor.CareSource.com

Providers should only refer CareSource patients to in-network providers. This includes laboratory services. Go to our Find a Doctor tool to locate an in-network provider. For questions, please contact our Provider Services team.

CareSource Member ID Cards

Check eligibility every time a patient receives care.



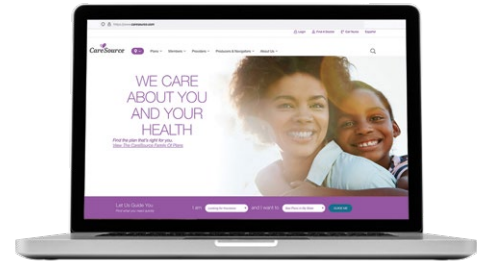
Provider Portal

Our Provider Portal is free, secure and easy to use.

- Visit **CareSource.com** and click Login > Provider at the top corner.
- Enter your username and password and click Login.

Four easy steps to register for the portal:

1. Click “Sign Up” to establish your account by creating your username and password.
2. For added security, set up the multifactor authentication.
3. To connect your account, you will need your Provider Name, Tax ID, Provider ID and Zip Code.
4. Review and accept the agreement.



Electronic Claim Submissions

CareSource encourages providers to submit claims electronically through our Electronic Data Interchange (EDI), ECHO Health, for efficient processing.

ECHO Health

Enroll with ECHO for electronic funds transfer (EFT) payment: Complete the enrollment form found at **CareSource.com** > Providers > Tools & Resources > Forms and fax, email or mail it back to ECHO Health, Inc.

(Medicaid) EDI CareSource payer ID: NVMCDCS1

(Marketplace) EDI CareSource payer ID: NVCS1

Timely Filing: 180 calendar days from the date of service or discharge.

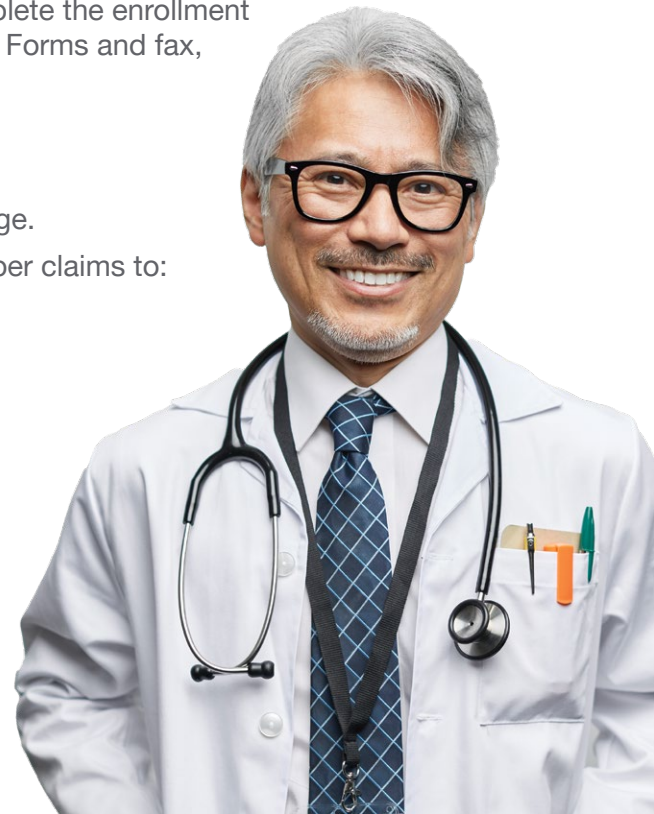
You can also submit claims through our **Provider Portal** or mail paper claims to:

CareSource
Attn: Claims Department
P.O. Box 36
Dayton, OH 45420-0036

Services That Require Prior Authorization

Prior authorization requirements by service type may be found by using our searchable Current Procedural Terminology (CPT) lookup tool procedurelookup.caresource.com.

Information about our prior authorization process can be found at **CareSource.com** > Providers > Provider Resources > Prior Authorization.



Please review the CareSource Provider Manual for additional information.

You may find it on **CareSource.com** > Provider > Tools & Resources > Provider Manual.