



NETWORK Notification

Notice Date: October 20, 2025
To: Nevada Marketplace and Medicaid Providers
From: CareSource
Subject: Provider Orientation
Effective Date: October 20, 2025

Summary

In anticipation of the CareSource Nevada product launch, the CareSource Provider Engagement team is offering convenient orientation options designed to better meet providers' needs, including live sessions across the state. Our Provider Orientation focuses on the collaborative processes that support working together, and we ask providers to prioritize completing the orientation prior to **January 1, 2026**.

Registering for Orientation

Registering for orientation is easy! Providers can go to HealthPlanResources.com and use their National Provider Identifier (NPI)* and the password *ProvidersR#1* to log in. They can then select the live session of their choice, watch a recording of a live session (after November 15) or take our on-demand version of orientation training. Providers can also request a one-on-one orientation session.



**If the learner does not have an NPI number, the learner will set up a new account using a unique email address as their username. To use single sign-on in the future, they will use the same email address and password when accessing the Provider Portal.*

Impact

HealthPlanResources.com consolidates all provider orientation, education resources and opportunities in a single location. Live training schedules and registration are available in the learning management system (LMS) as well as access to our on-demand education library.

Importance

Orientation allows providers to gain key insights into operational details and requirements in advance of the go-live date of January 1, 2026. Practice managers may track, complete and attest to training/orientation completion on behalf of their group, ensuring that annual training requirements are successfully met.

Prior to Go-Live: In-Person and Virtual Sessions

Location	Date and Time	Additional Information
Virtual Sessions		
Register Online at HealthPlanResources.com	Monday, October 27 10:00 a.m. Pacific Time (PT)	Virtual session

Register Online at HealthPlanResources.com	Tuesday, October 28 1:30 p.m. PT	Virtual session
Register Online at HealthPlanResources.com	Thursday, October 30 11:00 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Tuesday, November 4 11:30 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Thursday, November 6 8:00 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Thursday, November 6 1:30 p.m. PT	Virtual session
Register Online at HealthPlanResources.com	Friday, November 7 8:30 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Wednesday, November 12 7:00 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Friday, November 14 7:00 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Monday, November 17 10:00 a.m. PT	Virtual session
Virtual and In-Person Sessions		
<ul style="list-style-type: none"> Las Vegas CareSource Headquarters Register Online at HealthPlanResources.com 	Friday, October 31 9:00 a.m. PT	6385 S. Rainbow Blvd., Suite 500 Las Vegas, NV 89118
<ul style="list-style-type: none"> Reno University of Nevada Register Online at HealthPlanResources.com 	Wednesday, November 5 9:00 a.m. PT	Redfield Campus, 18600 Wedge Pkwy., Room 227 Reno, NV 89511
<ul style="list-style-type: none"> Reno University of Nevada Register Online at HealthPlanResources.com 	Wednesday, November 5 1:00 p.m. PT	Redfield Campus, 18600 Wedge Pkwy., Room 227 Reno, NV 89511
<ul style="list-style-type: none"> Las Vegas CareSource Headquarters Register Online at HealthPlanResources.com 	Tuesday, November 18 11:00 a.m. PT	6385 S. Rainbow Blvd., Suite 500 Las Vegas, NV 89118
<ul style="list-style-type: none"> Las Vegas CareSource Headquarters Register Online at HealthPlanResources.com 	Friday, November 21 8:00 a.m. PT	6385 S. Rainbow Blvd., Suite 500 Las Vegas, NV 89118
Rural Provider Focus		
Register Online at HealthPlanResources.com	Monday, November 3 10:00 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Thursday, November 20 7:30 a.m. PT	Virtual session
Register Online at HealthPlanResources.com	Thursday, November 20 12:00 p.m. PT	Virtual session

Questions?

Visit the [Training & Events](#) page at **CareSource.com** to view upcoming events, site registration and access instructions.

NV-Multi-P-4583028