

NETWORK Notification

Notice Date: November 17, 2025

To: Nevada Marketplace and Medicaid Providers

From: CareSource

Subject: Provider Orientation Schedule – Additional Sessions

Summary

In anticipation of the CareSource product launch in Nevada, the CareSource Provider Engagement team is offering convenient orientation options designed to better meet providers' needs, including live sessions across the state. Our Provider Orientation focuses on the collaborative processes that support working together. We ask providers to prioritize completing the orientation prior to January 1, 2026.

Registering for Orientation

Registering for orientation is easy! Providers can go to HealthPlanResources.com and use their National Provider Identifier (NPI)* and the password ProvidersR#1 to log in. They can then select the live session of their choice, watch a recording of a



live session (after November 15) or take our on-demand version of orientation training. Providers can also request a one-on-one orientation session.

*If the learner does not have an NPI number, they will set up a new account using a unique email address as their username. To use single sign-on in the future, they will use the same email address and password when accessing the Provider Portal.

Impact

<u>HealthPlanResources.com</u> consolidates all provider orientation, education resources and opportunities in a single location. Live training schedules and registration are available in the learning management system (LMS) as well as access to our on-demand education library.

Importance

Orientation allows providers to gain key insights into operational details and requirements in advance of the go-live date of January 1, 2026. Practice managers may track, complete and attest to training/orientation completion on behalf of their group, ensuring that annual training requirements are successfully met.

Prior to Go-Live: In-Person and Virtual Sessions

Location	Date and Time	Additional Information	
Virtual Sessions			
Register Online at	Tuesday, November 25	Virtual session	
HealthPlanResources.com	1:30 p.m. Pacific Time (PT)		
Register Online at	Monday, December 1	Virtual session	
HealthPlanResources.com	10 a.m. PT		
Register Online at	Thursday, December 4	Virtual session	

HealthPlanResources.com	10 a.m. PT		
Register Online at	Friday, December 5	Virtual session	
HealthPlanResources.com	8:30 a.m. PT		
Register Online at	Wednesday, December 10	Virtual session	
HealthPlanResources.com	9 a.m. PT		
Register Online at	Friday, December 12	Virtual session	
HealthPlanResources.com	9:30 a.m. PT		
Register Online at	Monday, December 15	Virtual session	
HealthPlanResources.com	10 a.m. PT		
Virtual and In-Person Sessions			
Las Vegas CareSource	Tuesday, December 2	6385 S. Rainbow Blvd.	
Headquarters	8:30 a.m. PT	Suite 500	
Register Online at		Las Vegas, NV 89118	
HealthPlanResources.com			
Las Vegas CareSource	Monday, December 29	6385 S. Rainbow Blvd.	
Headquarters	12 p.m. PT	Suite 500	
Register Online at		Las Vegas, NV 89118	
HealthPlanResources.com			
Rural Provider Focus			
Register Online at	Monday, December 22	Virtual session	
HealthPlanResources.com	10 a.m. PT		

Questions?

Visit the <u>Training & Events</u> page at **CareSource.com** to view upcoming events, site registration and access instructions.

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