



NETWORK Notification

Notice Date: January 23, 2026
To: Nevada Medicaid and Marketplace Providers
From: CareSource
Subject: Monthly Provider Connections Series

Summary

The Health Partner Engagement team is excited to share the 2026 schedule for Provider Connections, a monthly forum created for provider office staff. This forum will provide valuable instruction and information to support your work. We look forward to seeing you there!

Impact

We understand that interacting with a new payer can be challenging. Provider Connections is a monthly forum for providers to engage with CareSource support and operations specialists on topics based on your feedback and our data sources. This interactive forum allows providers and their staff to connect with subject matter experts (SMEs) who will deliver education on a pre-selected topic, address common claims submission errors and allow time for your questions. The sessions aim to educate providers, reduce administrative burdens and enhance overall satisfaction.

The series takes place on the first Wednesday of each month. Please see below for the 2026 Provider Connections series schedule.

Date	Time	Registration Deadline
Wednesday, February 4, 2026	12:00 p.m. Pacific Time (PT)	Tuesday, February 3, 2026
Wednesday, March 4, 2026	12:00 p.m. PT	Tuesday, March 3, 2026
Wednesday, April 1, 2026	12:00 p.m. PT	Tuesday, March 31, 2026
Wednesday, May 6, 2026	12:00 p.m. PT	Tuesday, May 5, 2026
Wednesday, June 3, 2026	12:00 p.m. PT	Tuesday, June 2, 2026
Wednesday, July 1, 2026	12:00 p.m. PT	Tuesday, June 30, 2026
Wednesday, August 5, 2026	12:00 p.m. PT	Tuesday, August 4, 2026
Wednesday, September 2, 2026	12:00 p.m. PT	Tuesday, September 1, 2026
Wednesday, October 7, 2026	12:00 p.m. PT	Tuesday, October 6, 2026
Wednesday, November 4, 2026	12:00 p.m. PT	Tuesday, November 3, 2026
Wednesday, December 2, 2026	12:00 p.m. PT	Tuesday, December 1, 2026

To register

Log in to the [Provider Portal](#), navigate to Users > Provider Training and select "Health Plan Resources." From the Health Plan Resources landing page, select "Course Catalog" and locate the "Nevada Provider Connections" course. Once located, click on the course and select "Enroll" next to the desired session.

- Navigating to the ellipses on the right will allow adding the event to a calendar.
- A "Join" button will be available from the course location 15 minutes prior to the start of the session.

Questions?

Provider Services is available for your call Monday through Friday from 8 a.m. to 6 p.m. PT.

- For Marketplace, call **1-833-230-2101**.
- For Medicaid, call **1-833-230-2112**.

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