



Communicating with CareSource Nevada



Phone Numbers	Medicaid	Marketplace
Provider Services	1-833-230-2112	1-833-230-2101
Prior Authorizations	1-833-230-2112	1-833-230-2101
Claims Inquiries	1-833-230-2112	1-833-230-2101
Credentialing	1-833-230-2112	1-833-230-2101
Member Services	1-833-230-2058	1-833-230-2099
24-Hour Nurse Advice Line	1-833-687-7365	1-833-687-7378
Fraud, Waste, and Abuse	1-844-415-1272	1-844-415-1272
TTY for the Hearing Impaired	711	711
Care Management	1-844-206-5948	1-833-230-2037
EyeMed Member Services	1-833-337-3129	1-833-337-3129
TruHearing Member Services	1-866-202-2561	1-866-202-2561
Active&Fit® Member Services	-	1-877-771-2746

Fax Numbers	Medicaid	Marketplace
Credentialing	937-396-3168	937-396-3168
Fraud, Waste, and Abuse	800-418-0248	800-418-0248
Medical Prior Authorization	844-794-1584	844-676-0372
Prescription Drug Prior Authorization	866-930-0019	866-930-0019
Outpatient Drugs Covered Under Medical Benefit Prior Authorization Request	888-399-0271	888-399-0271
Provider Appeals	937-531-2398	937-531-2398
Provider Maintenance	937-396-3076	937-396-3076
Care Management	-	937-396-3648

Web Links and Email Addresses	Medicaid	Marketplace
Health Partner Engagement	NVHPEngagementTeam@CareSource.com	NVHPEngagementTeam@CareSource.com
Website	CareSource.com/nv/providers/welcome/medicaid/	CareSource.com/nv/providers/welcome/marketplace
Provider Portal	ProviderPortal.CareSource.com/NV	ProviderPortal.CareSource.com/NV
Provider Demographic Changes	ProviderMaintenance@CareSource.com	ProviderMaintenance@CareSource.com
Learning Management System	healthplanresources.com/learn	healthplanresources.com/learn
Care Management	-	MarketplaceReferrals@CareSource.com