



NETWORK *Notification*

Notice Date: May 27, 2022
To: Ohio Marketplace Providers
From: CareSource
Subject: Marketplace Phone Number Change
Effective Date: July 1, 2022

Summary

Effective July 1, 2022, CareSource will update the Provider Services phone number for Ohio Marketplace providers. Providers that need assistance with OH Marketplace inquiries will use the following number to reach our Customer Care Specialists: **1-833-230-2101**.

Impact

Aside from the phone number change, navigation via the CareSource interactive voice response (IVR) system will remain the same.

Questions?

If you have any questions before July 1, 2022, please contact the call center using the existing Marketplace phone number at **1-800-488-0134**.

New Training Available – Access and Availability Overview!

“Assignment” and “attribution” are terms that refer to the association between members and providers, but they are not interchangeable. CareSource has prepared a summary document to define these terms and describe the attribution process. Visit [CareSource.com](https://www.caresource.com) > Providers > Education > [Training and Events](#) to view this flier.

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