



NETWORK *Notification*

Notice Date: January 23, 2024
To: Ohio Marketplace Providers
From: CareSource
Subject: Provider Training and Best Practices

Summary

CareSource recommends to review the Provider Portal Resource Library for a refresher on Model of Care, Using the Provider Portal, Claims, Coding and Prior Authorization. You can also watch previous monthly training sessions.

To access the training from the [Provider Portal](#), sign in and click on USERS on the left-hand side. Then click on Provider Training. You can also [click here](#) to access available training.

Below are some examples of available training:

- Using the Provider Portal
 - Provider Portal User Guide
 - Multi-Factor Authentication FAQs
- CareSource Provider Portal
 - [Watch recorded trainings](#)
- Coding
 - Risk Adjustment Overview and Documentation Best Practices

Questions?

If you have any questions or concerns, please contact Provider Services at **1-833-230-2101**, Monday through Friday from 8 a.m. to 8 p.m., Eastern Time (ET).

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