



# NETWORK Notification

**Notice Date:** May 20, 2026  
**To:** Ohio Marketplace Providers  
**From:** CareSource  
**Subject:** Non-Renewal of Health Insurance Marketplace and Off-Exchange Plans  
**Effective Date:** January 1, 2027

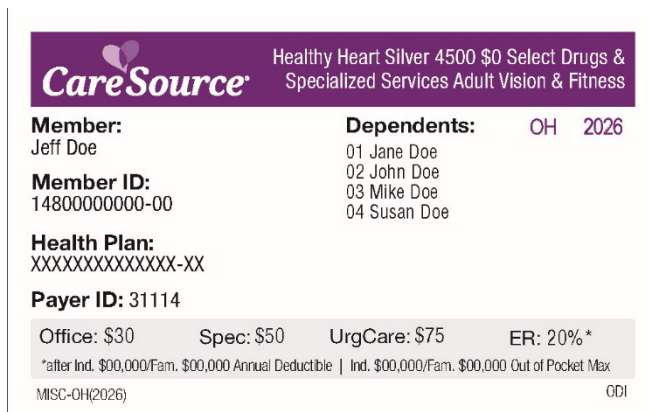
## Summary

As of January 1, 2027, CareSource will no longer offer plans in Ohio through the Health Insurance Marketplace. Members' coverage through Health Insurance Marketplace and off-exchange Qualified Health Plans will remain active through December 31, 2026. In the coming months, and during the open enrollment period, CareSource's members will transition to other coverage options.

This decision does not impact CareSource's Ohio Medicaid or MyCare Ohio plans. CareSource remains committed to serving members and communities across Ohio.

## Impact

- Because of this change, it is important to carefully check all patient ID cards and verify their eligibility before rendering services. As of January 1, 2027, providers should no longer accept CareSource Ohio Marketplace ID cards similar to this:



- Members' plans will remain active through December 31, 2026. They will have the opportunity to select a new plan during the upcoming open enrollment period

We understand these changes may raise concerns. We are committed to providing clear, transparent communication to support continuity of care and to assist members during their transition to new coverage.

**Please note:** This action does not affect CareSource's Ohio Medicaid or MyCare Ohio plans.

**Questions?**

If you have any questions, please contact Provider Services at 1-833-230-2101, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET). Thank you for your continued service to our members and communities across Ohio.

OH-EXC-P-5591219