



Member Handbook Insert

Your Member ID card has been updated since the 2019-2020 Member Handbook was printed and posted on CareSource.com. The pictures of the ID cards on page 3 of the handbook are outdated.

Please see the pictures below of the front and back of the current CareSource Ohio Medicaid ID card.

	
Member Name: <MARY DOE>	 RxBIN - 003858 RxPCN - MA RxGRP - RXINN01
CareSource Mem #: <12345678900>	
MMIS #: <987654321000>	
Case #: <7654321000>	
Primary Care Provider/Clinic Name: <GOOD, IAM A.>	
Provider/Clinic Phone: <XXX- XXX-XXX>	
Member Services: 1-800-488-0134 (TTY: 1-800-750-0750 or 711)	

THIS CARD IS FOR IDENTIFICATION ONLY AND DOES NOT VERIFY ELIGIBILITY

MEMBER: Show your ID card to medical providers BEFORE you receive care. Never let anyone else use your ID card. In case of emergency, call 911 or go to the nearest emergency room (ER). If you are not sure if you need to go to the ER, call your primary care provider or call our CareSource24® nurse advice line.

HEALTH CARE PROVIDERS: You must verify member eligibility for the date of service. Visit www.CareSource.com or call **1-800-488-0134** to access this information. Authorization required for inpatient admission.

PHARMACIST: 1-800-416-3629

MEDICAL CLAIMS: CareSource, P.O. Box 8730, Dayton, OH 45401-8730

PHARMACY CLAIMS: Express Scripts, ATTN: Commercial Claims
P.O. Box 14711 Lexington, KY 40512-4711

OH-MMED-2269

CareSource24® Nurse Advice Line: 1-866-206-0554 (TTY: 711)

If you have any questions please call CareSource Member Services. We are open Monday through Friday from 7 a.m. to 7 p.m. We are here to help.