

BENEFITS AT-A-GLANCE

CareSource Ohio Medicaid



At CareSource, we care about you. We know that there is more to health and well-being than just great health care. That's why CareSource offers benefits and services that go beyond basic care. This guide lists the benefits you have as a CareSource member. Use it to put your benefits to work for you!

To learn more about how to use your benefits, please refer to your member handbook, go to **CareSource.com/OhioMedicaid**, or call Member Services. We're here to help.

Member Services

1-800-488-0134

(TTY: 1-800-750-0750
or 711)

7 a.m. – 7 p.m. Monday
through Friday



BENEFITS

Health Care Visits

Chiropractor*
Community Behavioral Health Centers (CBHCs)
Convenience Care Clinics inside of stores like CVS®, Kroger® and Walmart®
Emergency Room
Free-Standing Birth Centers
Hospital (Inpatient* and Outpatient)
Health Care Providers like Doctors, OB/GYNs, Physician Assistants and Nurse Practitioners
Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC)
Specialists (e.g., Podiatrist, Neurologist and Oncologist)
MYidealDOCTOR® (Virtual doctor visit over the phone or online)
Urgent Care

Preventive and Early Detection Care/Screenings

Annual Well Visit
Autism Spectrum Disorder Screening

Blood Pressure Screening
Breast Cancer Screening (Mammogram)
Cervical and Vaginal Cancer Test (Pap smear)
Cholesterol Screening (Adults)
Colorectal Cancer Screening
Diabetes Screening
Disease Tests and Treatments (e.g., Hepatitis, HIV and STI/STD)
Immunizations (Shots)
Lung Cancer Screening
Nutritional Assessment
Obesity / BMI Screening and Dietary Counseling
Physical Exams
Prostate Cancer Screening
Sports Physicals

HealthChek Services/ EPSDT (Early and Periodic Screening, Diagnostic and Treatment) (Under age 21)

Comprehensive Health and Developmental Exam
Dental Screening
Developmental/Behavioral Assessment
Health Education

Hearing Tests
Immunizations (shots)
Lab Tests
Lead Screenings
Nutritional Assessment
Other Services and Treatments as needed*

Health Condition Management

Chemotherapy and Radiation*
Diabetes Screening
Diabetes Self-Management Training
Diabetic Services and Supplies
Dialysis
Kidney Disease Services and Supplies*
Pulmonary Rehabilitation Services*

Diagnostics

Blood Work/Lab testing*
Scans (e.g., CT, MRI and PET)*
X-Rays

Heart

Abdominal Aortic Aneurysm Screening
Cardiac Rehabilitation Services*

Heart Disease Risk Reduction Visit (Therapy for Heart Disease)
Heart Disease Testing
Electrocardiogram (ECG/EKG)

Behavioral Health

All inpatient services*
Assertive Community Treatment (ACT)*
Behavioral Health Care Coordination Services
Children's Respite*
Electroconvulsive Therapy (ECT)
Family Psychotherapy
Group Psychotherapy
Individual Psychotherapy
Intensive Home Based Treatment (IHBT)*
Intensive Outpatient Program (IOP) Services
Medication Assisted Treatment (MAT)
Mental Health Day Treatment
Opioid Treatment Program (OTP) Services
Partial Hospitalization Program (PHP) services*
Pharmacological Management
Psychiatric Diagnostic Evaluation

Psychological Testing

Substance Use Disorder (SUD)
Residential*

Transcranial Magnetic
Stimulation (TMS)*

Pharmacy and Medications

Brand and Generic Drugs*

Mail Order Drugs*

Over-the-Counter Items*

Medical Supplies*

Cochlear Implants

Diabetic Supplies

Diapers (limits apply per age)

Durable Medical Equipment
(DME) and Related Supplies
(e.g., Oxygen Tank, Wheelchair/
Walkers, Wound Care and CPAP
Machine)

Nutritional Supplies

Prosthetic Devices and
Related Supplies

Family Planning and Maternity Services

Birth Control

Breast Feeding Classes

Breast Pumps

Family Planning Exams

Infertility Services*

Lamaze Classes

Nurse Midwife Services

Parent Education

Prenatal and Postnatal Doctor
and Home Visits

STD/STI Screenings and
Treatment

Well-Baby Check-Ups

Home Health Care*

Durable Medical Equipment
(DME – See
Medical Supplies)

Home infusion therapy

Home nursing services (e.g.,
Skilled Nursing, Private Duty,
Certified Nurse Aid and Social
Worker)

Physical, Occupational and
Speech therapy

Vision/Eye Care

Contacts*

Eye Exams (one comprehensive
per year)

Eye Exams 21+ years old (one
comprehensive every two years)

Glasses:

- 20 years old or younger
(one pair per year, one
replacement pair)
- 21–59 years old (one
pair every two years, one
replacement pair)
- 60+ (one pair per year)

Low Vision Exams and Aid*
(under 21 years old)

Optometrist & Ophthalmologist
Visits

Vision Surgery*

Dental

Dental Exams & Cleanings

Dental Labs & Tests*

Dental X-Rays

Dentures/Implants*

Fluoride Treatments

Orthodontics* (under 21

years and
medically necessary)

Surgeries and Procedures* (e.g.,
Extractions and Restorations)

Transportation Services

Emergency (Ambulance, Air
Flights*, etc.)

Non-Emergency* (Scheduled
Ride, Bus, Wheelchair Access,
etc.)

Other Care

Applied Behavior Analysis (ABA)
Therapy

Acupuncture* (Headaches and
Lower Back Pain)

Allergy Testing & Treatment

Bone Mass Measurements

Chiropractic Services*

Cognitive Therapy

Developmental Therapy Services

Gender Affirming Surgery/
Services †

Hearing (Audiology) (e.g., Exams,
Hearing Aids* and Cochlear
Implant Therapy*)

Hospice & Palliative (Comfort)
Care, including Short-Term
Respite Care

Inhalation Therapy

Long-Term Acute Care* (LTAC)

Medical Nutrition Therapy*

Obesity/BMI Screening & Dietary
Counseling

Occupational Therapy*

Pain Management*

Physical Therapy*

Podiatry (Foot) Services

Respite care* (Planned short-
term and time-limited breaks
for families and other unpaid
caregivers at home or in-facility)

Smoking/Tobacco Cessation*
(Counseling to Quit Smoking/
Tobacco Use)

Speech therapy

Surgeries* (e.g., General,
Bariatric, Reconstructive and
Transplant)

TMJ Treatment (Jaw pain or
problems with jaw movement)

Weight Loss*

Additional Programs, Services, and Rewards

Amazon Alexa® Skill

Babies First®

Care Management

CareSource JobConnect™

CareSource Mobile App

CareSource24® - 24 Hour Nurse
Advice Line

Disease Management

Fifth Third Express Banking®

Health and Wellness Education
Programs

Kids First

Medication Therapy
Management

MyHealth Online Tool

myStrengthSM Online Mental
Health Tool

Text4Baby

Women First Rewards

* Prior authorization may be required.
This means that CareSource must
approve the service before you
receive it. Your health care provider
will request the approval from
CareSource.

† When deemed medically necessary
or otherwise meets applicable
coverage requirements in individual
cases.

CareSource complies with applicable
state and federal civil rights laws and
does not discriminate on the basis
of age, gender, gender identity, color,
race, disability, national origin, marital
status, sexual preference, religious
affiliation, health status, or public
assistance status.

Si usted o alguien a quien ayuda
tienen preguntas sobre CareSource,
tiene derecho a recibir esta infor-
mación y ayuda en su propio idioma
sin costo. Para hablar con un intér-
prete, Por favor, llame al número de
Servicios para Afiliados que figura en
su tarjeta de identificación.

如果您或者您在帮助的人对
CareSource 存有疑问，您有
权 免费获得以您的语言提供
的帮助和信息。如果您需要
与一位翻译交谈，请拨打您
的会员 ID 卡上的会员服务电话
号码。

