

2024 Member Handbook Update

Information has changed since the 2024 Member Handbook was printed and posted on **CareSource.com**.

1. There is an update to the Transportation section on page 21. When possible, please schedule your transportation 48 hours before you need a ride. You can get a ride in the same day for urgent trips like:
 - when you are discharged from the hospital,
 - need to go to an urgent care, or
 - need to go to your provider for an urgent visit.

If you are pregnant, you can get an unlimited number of rides to the doctor for prenatal care. We want you and your baby to be healthy!

2. There is an update to dental services on the covered services chart on page 9. Implants are not a covered service.

Questions? Call Member Services at **1-800-488-0134** (TTY: 711). We are open Monday through Friday, 7 a.m. to 8 p.m. We are here to help.

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