



P.O. Box 8738, Dayton, OH 45401-8738 | 800.488.0134 | CareSource.com

**Re: Summary of Liquid Nutritional Supplement Product Changes Effective August 1, 2021**

Dear CareSource Member:

Your health care is our priority. That is why we are writing to tell you that **all liquid nutritional supplements will require prior authorization and must be filled through a durable medical equipment (DME) provider effective August 1, 2021.** The chart below lists commonly used liquid nutritional supplements that apply to this change.

Product Name	Notes
Boost, Boost Breeze, Boost Glucose Control, Boost High Protein, Boost Kid Essentials, Boost Kid Essentials-Fiber, Boost Plus, Boost VHC, Boost Women	Prior Authorization Required
Breakfast Essentials	Prior Authorization Required
Compleat Pediatric, Compleat Pediatric Reduced Calorie, Core Essentials Pediatric Peptide Plus	Prior Authorization Required
Ensure Active Clear, Ensure Active High Protein, Ensure Active Muscle Health, Ensure Active Protein-Muscle, Ensure Clear, Ensure Clear Therapeutic, Ensure Compact, Ensure Enlive, Ensure High Protein, Ensure Liquid, Ensure Max Protein, Ensure Plus, Ensure Original	Prior Authorization Required
Glucerna, Glucerna 1 Cal, Glucerna 1.2 Cal, Glucerna 1.5 Cal, Glucerna Advance, Glucerna Hunger Smart, Glucerna Therapeutic Nutrition	Prior Authorization Required
Isosource 1.5 Cal Tube Feed, Jevity 1.5 Cal, Ketocal 4:1, Liquid Hope Original, Multivitamin, Multivitamin with Minerals	Prior Authorization Required
Neocate Splash, Nepro Carb Steady, Nourish Original, Nutritional Drink	Prior Authorization Required
Nutren Junior, Nutren Junior Fiber	Prior Authorization Required

Product Name	Notes
Pediasure, Pediasure 1.5, Pediasure 1.5 with fiber, Pediasure Enteral, Pediasure Grow-Gain, Pediasure Grow-Gain with Fiber, Pediasure Peptide 1.0 Cal, Pediasure Peptide 1.5 Cal, Pediasure Sidekicks, Pediasure with Fiber	Prior Authorization Required
Pediatric Balanced Nutrition, Peptamen Junior 1.5, Resource 2.0, Twocal HN	Prior Authorization Required

Below is a **sample** list of DME providers that can supply these products:

Provider Name	Address	Phone Number
Ziks Family Pharmacy	4140 Salem Ave. Dayton, OH 45416	(937) 278-9457
Ziks Family Pharmacy	1130 W 3rd St. Dayton, OH 45402	(937) 225-9350
Nationwide Children's Homecare Services	255 E Main St. Columbus, OH 43215	(614) 355-1100
Childrens Hospital Medical Center - DME	3333 Burnet Ave. Cincinnati, OH 45229	(513) 636-7516
Hastings Professional Medical Equipment Company	15210 Industrial Pkwy. Cleveland, OH 44135 (additional locations in North Canton, Cleveland, and Medina)	(216) 898-3300
Advanced Medical Equipment Inc	2655 S Dixie Dr. Dayton, OH 45409	(937) 534-1080
Children's Home Care of Dayton - DME	18 Childrens Plz Dayton, OH 45404	(937) 641-3359
Childrens HomeCare Group	1 Perkins Sq. Akron, OH 44308	(330) 543 - 5000
Seeley Medical	104 Parker Dr. Andover, OH 44003 (additional locations in Euclid, Youngstown, and Akron)	(440) 293-6625
Lincare Inc	4650 W 160th St. Cleveland, OH 44135	(216) 265-3039
Lincare Inc	10720 Makro Dr. Ste. A Cincinnati, OH 45241	(800) 953-5574
Lincare Inc	8433 South Ave Bldg 4 Ste 2 Youngstown, OH 44514 (additional locations in Marysville, Piqua, Newark, Zanesville, Logan, Steubenville, and more)	(330) 779-1399

### What should you do?

First, talk to your prescriber. They may be able to help you transfer your prescription to a DME provider. There are a few ways you and your prescriber can find a DME provider:

- You can look on our website at **CareSource.com**. On the Members page, select your state and plan then go to Tools & Resources and click on "Find a Doctor."

- Or, call our Member Services Department at **1-800-488-0134**  
(TTY: 1-800-750-0750 or 711).

We are here to help you. The CareSource Member Services Department is open Monday through Friday, 7 a.m. to 7 p.m.

Sincerely,

CareSource RX Innovations

CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status, or public assistance status.

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