



## **Network Notification**

**Notice Date:** April 30, 2020  
**To:** Ohio Medicaid Providers  
**From:** CareSource  
**Subject:** Notice of DentaQuest Dental Plan Administration  
**Effective Date:** May 1, 2020

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**Please note: This communication is an update from the network notification dated April 1, 2020.**

Effective May 1, 2020, DentaQuest LLC (DentaQuest) will administer dental benefits for CareSource's Ohio Medicaid members. Enclosed on the next page of this notification is the full announcement, which was mailed to CareSource's Ohio Medicaid provider network on Jan. 7, 2020.

**Please note, should you choose not to participate, you will not be able to see your current CareSource Ohio Medicaid patients, and they will be redirected to another provider.**

Thank you for your continued partnership in serving our members.

OH-MED-P-108856



**CareSource Medicaid Ohio  
to be Administered by DentaQuest  
Effective May 1, 2020**

DATE

Dear Provider(s):

DentaQuest, LLC (“DentaQuest”) is pleased to announce that effective May 1, 2020, it will be administering the **CareSource Medicaid** dental plan in Ohio.

The **CareSource Medicaid** dental plan will be offered state wide. The benefits under this plan include full comprehensive Medicaid dental benefits. The codes covered under this plan will be reimbursed according to your current DentaQuest Ohio Medicaid Schedule of Allowable Fees included in your Dental Provider Service Agreement as Attachment A-1.

All benefits and covered codes for the CareSource Medicaid dental plan can be found in the Office Reference Manual on the provider web portal on or before May 1, 2020 at [www.dentaquest.com](http://www.dentaquest.com). We recommend you verify eligibility and coverage on the provider web portal prior to providing services, just as you would for other DentaQuest Members you serve.

If you do not wish to participate in this program, please contact your Provider Partner before May 1, 2020 at [Micki.Thompson@DentaQuest.com](mailto:Micki.Thompson@DentaQuest.com), or via fax to 262.834.3483. If you have any questions, please contact Customer Service at 855.398.8411. **Please note, should you choose not to participate, you will not be able to see your current CareSource Medicaid members, and they will be redirected to another provider.**

As a reminder, claims for CareSource Medicaid members may be submitted electronically via our provider portal, electronically via your clearinghouse, or paper.

**Clearinghouse Payer ID:** CX014

**Paper Claims:** DentaQuest – CareSource  
P. O. Box 2906  
Milwaukee, WI 53201-2906

Thank you for all you do to improve the oral health of patients in your community.

Sincerely,

Maggie Lombardi  
Director, Provider Engagement