



# NETWORK *Notification*

**Notice Date:** June 01, 2022  
**To:** Ohio Medicaid Providers  
**From:** CareSource  
**Subject:** **UPDATE** - Extended Payment Plan or Settlement  
**Effective Date:** December 01, 2022

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This notification is an update to the notification posted on June 7, 2022. This update clarifies the effective date. Updated information is indicated in **red**.

## Summary

In accordance with our Ohio Department of Medicaid provider agreement, effective **Dec. 01, 2022**, CareSource will consider requests for an extended payment plan or settlement when overpayment recoveries are identified.

Effective **Dec. 01, 2022**:

- Providers will have the option to submit a payment plan request to CareSource to provide re-payments on a set schedule to CareSource when overpayments have occurred.
- Providers will have the option to request a settlement on claims that have been identified as overpaid and provide a lump sum check for the identified overpayment amount.

**An approved extended payment plan or settlement constitutes an agreement with the claim overpayment determination made by CareSource and results in the forfeiture of dispute/appeal rights.**

Providers will have 30 calendar days to submit a request for an extended payment plan or settlement from the date of the Overpayment Recovery Letter. Providers will be able to submit a request from the Claims Information and Attachments page of the Provider Portal. From the portal, the claim(s) can be selected to be included in the request. The status of the settlement or payment plan request will be available to view on the provider portal within 30 calendar days from the date the written response is received. However, final approval for the payment plan or settlement request is incumbent upon approval by the state of Ohio and will occur within 120 calendar days of the written notice of CareSource's intent to recover.

Extended payment plans or settlements will be accessible through the [Provider Portal](#) beginning **Dec. 01, 2022**.

## Questions?

For questions, please contact Provider Services at **1-800-488-0134**, Monday through Friday 8 a.m. to 6 p.m. Eastern Time (ET).



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