



NEXT GENERATION OF MANAGED CARE

Prior Authorization and Claims Quick Reference Guide

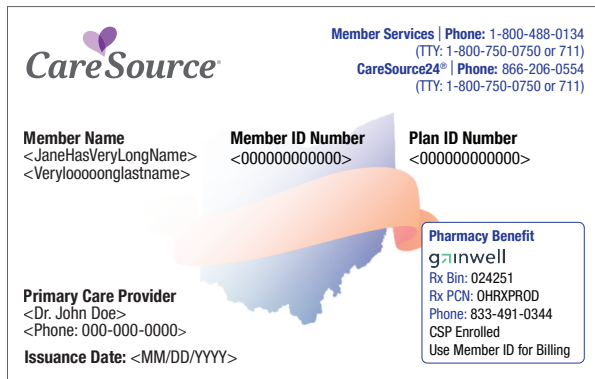
Summary

As part of Ohio Department of Medicaid's (ODM) Next Generation of Medicaid Program implementation, CareSource would like to share the FQHC and RHC information regarding claims submission, prior authorization and referral procedures, picture of the MCO ID card and list of our laboratories and radiology providers.

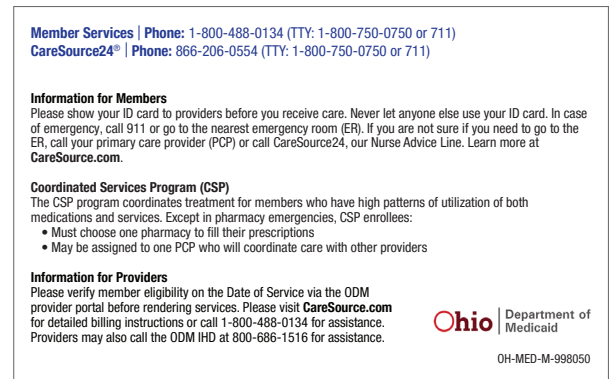
All Medicaid payment remittance advice for claims EDI 835 or human readable remittance advice) will be sent through ODM. Providers or their delegates need to register with ODM to also receive remittance advices.

A listing of the MCO's laboratories and radiology providers in your area are available. Please access CareSource's [Find A Doctor](#) tool to locate the list.

Ohio Medicaid ID Card Sample:

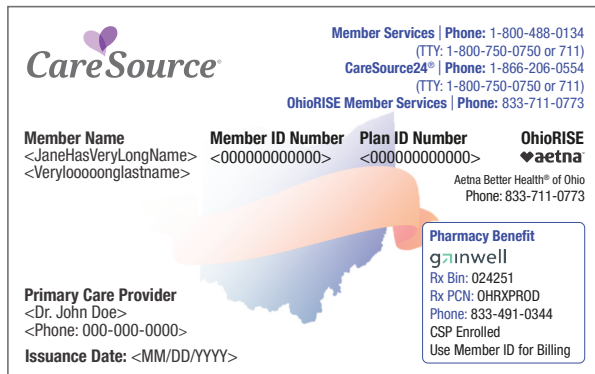


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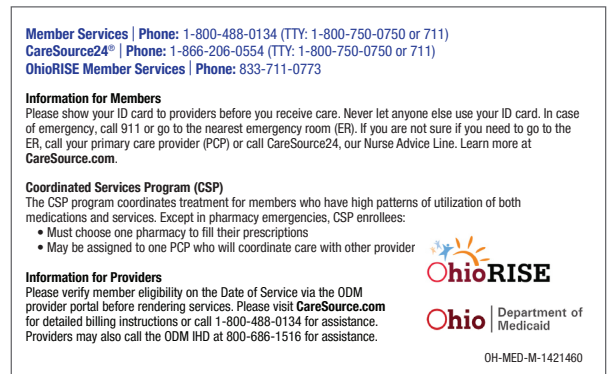


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OhioRISE ID Card Sample:



Front



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Managed Care, please visit the [Next Generation of Ohio Medicaid Managed Care website](#).

Fiscal Intermediary – view information related to the fiscal intermediary PNM portal.

PNM & Centralized Credentialing – find detailed information about the implementation of PNM and centralized credentialing

CareSource expects our network providers to follow Ohio's managed care rules and requirements. Please familiarize yourself with key requirements to ensure compliance.

- **[Ohio Administrative Code – Chapter 5160-26](#)** – view managed care plan requirements
- **[Ohio Revised Code – Chapter 5167](#)** – view Medicaid managed care requirements from the Ohio Revised Code.

Questions?

For questions on submitting behavioral health claims and prior authorizations, please review the following resources:

- [OhioRISE Provider Enrollment and Billing Guidance](#)
- [OhioRISE Mixed Services Protocol](#)

For more information about OhioRISE, please visit the [Ohio Department of Medicaid website](#).

If you have any questions on physical or medical claims processing, referrals, prior authorization, or post-stabilization care services, please contact CareSource Provider Services at **1-800-488-0134** Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time (EST).