Notice Date: September 22, 2022
To: Ohio Medicaid Providers
From: CareSource
Subject: Pre-register for the New PNM Module!

CareSource Medicaid providers have until this **Friday, September 23**, to pre-register with their OH|ID for the Provider Network Management (PNM) module before the October 1 launch of centralized credentialing through the PNM and the single pharmacy benefit manager (SPBM).

Pre-register for the PNM module using your OH|ID now!

Why this is important:
Providers who are not pre-registered for the PNM module risk delays in submitting and processing claims, prior authorizations, and enrollment updates.

Through pre-registration, providers will be directed to create their Ohio Identification (OH|ID), which is required by the State of Ohio for the October launch to access the PNM and the SPBM secure provider portal operated by Gainwell Technologies. The OH|ID gives providers a single set of login credentials to securely access Medicaid and other state agency systems from any device. Providers needing technical assistance while pre-registering should contact the Ohio Department of Medicaid Integrated Help Desk (IHD) at **1-800-686-1516** and select option 8. Hours of operation are Monday-Friday, 8 a.m.-4:30 p.m. Eastern Time (ET).

If you miss the September 23 deadline:
Providers who miss the September 23 pre-registration can create an Ohio Identification (OH|ID) account through the state's login system, ohioid.ohio.gov at any time. Once an account has been created, providers can securely access Medicaid's enterprise systems.

Providers are encouraged to use the resources below to set up their account.

- Create an OH|ID account
- Get help logging in.
- View an in-depth OH|ID account creation user guide.

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