



# NETWORK *Notification*

**Notice Date:** September 30, 2022  
**To:** Ohio Medicaid Providers  
**From:** CareSource  
**Subject:** Next Gen Managed Care Program: Do You Have Your OH|ID?

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## Summary

Beginning October 1, CareSource Medicaid providers will need an [OH|ID](#), the state of Ohio's digital identity standard, to access Medicaid's new Provider Network Management (PNM) module and the single pharmacy benefit manager (SPBM) secure web portal.

If you missed the September 23 PNM pre-registration deadline, you can still get your OH|ID – the first step to securely access Medicaid enterprise systems.

## Importance

The OH|ID is required to securely access state agency systems. It gives providers a single set of log-on credentials to securely access state agency, including Medicaid's, from any device. The ID adheres to best practice security and privacy regulations as defined by the National Institute of Standards and Technology (NIST). Agencies and users using the OH|ID can rest assured that their digital identities are kept safe and secure.

Get your [State of Ohio digital identification](#) – the OH|ID today.

Beginning October 1, anyone accessing the PNM or the SPBM secure web portal when they go live on October 1 will need an OH|ID to log in and complete key administrative tasks and processes. The following resources are available to providers to assist in setting up an account.

- [Create an OH|ID account.](#)
- [Get help logging in.](#)
- [View an in-depth OH|ID account creation user guide.](#)

## Questions?

Providers needing technical assistance should contact the Ohio Department of Medicaid (ODM) Integrated Help Desk (IHD) at **1-800-686-1516**. Hours of operation are Monday through Friday, 8 a.m. to 4:30 p.m. Eastern Time.

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