



NETWORK *Notification*

Notice Date: March 14, 2023
To: Ohio Medicaid Providers
From: CareSource
Subject: ODM EDI Claims and Bridge Payments for Providers

Summary

Providers, please see below for communication from the Ohio Department of Medicaid (ODM):

As part of the Next Generation program transition, ODM developed extensive monitoring and a variety of contingency plans. Specifically, Ohio Medicaid is now initiating **extra measures to minimize provider disruption and ensure payment continuity**.

Importance

ODM is taking two steps to assist trading partners and providers with the February 1 and Ohio Medicaid Enterprise System (OMES) transitions:

1. **Temporary Redirection of Electronic Data Interchange (EDI) Claims from OMES to the Managed Care Entities (MCEs).**

For the next few months, ODM will temporarily approve **active** trading partners that are having challenges with the OMES to submit EDI claims directly to the MCEs for all claims regardless of dates of services. FFS claims will still need to be submitted to OMES Deloitte EDI.

2. **Temporary Bridge Payments—the Provider Must Opt-In**

ODM is also providing an opportunity for certain billing providers to opt-in to be considered to receive temporary bridge payments due to delays in processing claims through ODM and MCE IT systems. To be considered for a bridge payment, provider must (1) "opt-in" by providing information to ODM through an online form at [Bridge Funding | Medicaid \(ohio.gov\)](https://www.ohio.gov/bridge-funding) and (2) meet all additional program eligibility criteria described in the attached memo. The submitted information will be reviewed by ODM and shared with CareSource for providers that have been approved for a bridge payment.

Providers with questions about use of the provider network module and those experiencing challenges with direct data entry (DDE) claims through ODM or the MCEs should contact ODM's Integrated Helpdesk (IHD) 800-686-1516 or IHD@medicaid.ohio.gov or their contracted MCE. Questions about the information in this memo should be directed to: ODMBridge@medicaid.ohio.gov.

Thank you for your care and support of Ohioans and your patience, as we implement this new system.

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