



NETWORK Notification

Notice Date: April 10, 2023
To: Ohio Medicaid Providers
From: CareSource
Subject: Public Health Emergency Ending – Updates to Benefits and Rates - UPDATE
Effective Date: May 11, 2023

This notification was updated to remove the [Temporary Telehealth Services](#) notice from the list below, as well as to add the information in red text.

Summary

Effective May 11, 2023, the Department of Health and Human Services (HHS) plans to end the Public Health Emergency for COVID-19. Beginning May 12, 2023, CareSource will remove certain benefit and rate changes that were implemented during the pandemic to support members and providers.

Impact

Prior Authorization – CareSource will no longer waive prior authorizations for the services and prescriptions previously announced below:

Notification	Date
COVID-19: Oral Therapies	2/21/2022
COVID-19: Temporary Change to Prior Authorization for Transition to Post-Acute Care – UPDATE	11/5/2021
COVID-19: SNF Prior Authorization Process Temporary Update – This network notification is being modified to reflect updated information.	11/9/2020
COVID-19: Emergency Provisions Update	7/21/2020
COVID-19: Temporary Expansion for Molecular Diagnostic Testing for Influenza Virus Infection and Streptococcus A and B	4/16/2020
COVID-19: 90-Day Drug List	4/7/2020

CareSource will also no longer waive out-of-network and place of service requirements for certain services.

Importance

CareSource continues to monitor federal and state guidance in response to COVID-19 trends. The updates to benefits and rates helps ensure the appropriateness of services and prescriptions. For more information on the ending of the Public Health Emergency, please view the [Fact Sheet: COVID-19 Public Health Emergency Transition Roadmap](#) from the Department of Health and Human Services (HHS).

Questions?

We thank our providers for your partnership in caring for our membership throughout the pandemic. Please contact Provider Services at **1-800-488-0134**, Monday through Friday from 8 a.m. to 6 p.m., Eastern Time (ET), if you have any questions.

New Training Available – Timely Access to Care

CareSource members rely on us and our provider partners to deliver the right care at the right time. View the [Timely Access to Care](#) training to learn about the NCQA Access & Availability standards and related CAHPS survey questions. Visit [CareSource.com](#) > Providers > Education > [Training & Events](#) page to view this and other on-demand training videos.

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