



NETWORK *Notification*

Notice Date: July 21, 2023
To: Ohio Medicaid Providers
From: CareSource
Subject: **UPDATE - Rejection of Claims that Bypass the ODM Fiscal Intermediary**

This notification is an update to the [network notification](#) posted on May 10, 2023. Updated information is indicated in **red**.

Summary

In alignment with Ohio Department of Medicaid (ODM) requirements, CareSource will reject any Ohio Medicaid claims submitted via Electronic Data Interchange (EDI), that bypass ODM's Fiscal Intermediary as of May 5, 2023.

Impact

EDI Submitted Claims

We are continuing to receive claims from providers directly through our clearinghouse, Availity. All providers who submit Ohio Medicaid claims via EDI must do so through the ODM trading partner using Payer ID 0003150 and the member's MMIS number instead of the CareSource Member ID. **Beginning on May 5, 2023, any Medicaid claims that are submitted directly to CareSource, and not through ODM, will be rejected.**

CareSource is updating the reject code from 585 "Denied Charge or Non-Covered Charge" to reject code - 506 "Entity is changing processor/clearinghouse". As of June 27, 2023, this claim must be submitted to the new processor/clearinghouse. For more information, please visit ODM's [website](#).

See below for a checklist of requirements for providers:

- Registered on PNM
- Provider Trading Partner/Clearinghouse is registered with Deloitte EDI
- Using Payer ID 0003150
- Using member MMIS number, not CareSource Member ID
- Note: to receive Electronic Remittance Advice (ERAs) via ODM, provider must complete the [ODM-06307 form](#) to receive ERAs

Questions?

Please contact Provider Services at **1-800-488-0134**, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).

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