



NETWORK *Notification*

Notice Date: August 22, 2023
To: Ohio Medicaid, Marketplace, D-SNP and MyCare Providers
From: CareSource
Subject: 2023 Q3 and Q4 CareSource Live Provider Education and Training Series

Summary

The Health Partnerships team is excited to announce the 2023 Quarter 3 and Quarter 4 Live Provider Education and Training Series for all Ohio providers. Each of the Provider Education and Training topics will be interactive and informative, offering providers an opportunity to engage in more in-depth training on CareSource programs, provider resources and tools. The intended audience for the event is any new or existing providers in CareSource's network.

Impact

Please see below for the Q3 and Q4 2023 CareSource Provider Education and Training Series dates:

Date	Time	Topic	Registration Deadline
9/22/2023	12:30 p.m. – 1:15 p.m. ET	"MyCare Wavier Provider Orientation and Education"	9/17/2023
9/29/2023	12:30 p.m. – 1:30 p.m. ET	"Model of Care Training"	9/24/2023
10/06/2023	12:30 p.m. – 1:15 p.m. ET	"Risk Adjustment Overview and Documentation Best Practices"	10/01/2023
10/13/2023	12:30 p.m. – 1:15 p.m. ET	CareSource Provider Portal: "Clinical Practice Registry Overview. Identify Care Gaps for your Patients"	10/05/2023
10/20/2023	12:30 p.m. – 1:30 p.m. ET	"What is Access & Availability and Why is it Important?"	10/15/2023
10/27/2023	12:30 p.m. – 1:30 p.m. ET	"Insights on Top Claim Denials based on Caller Inquiries"	10/22/2023
11/03/2023	12:30 p.m. – 1:15 p.m. ET	CareSource Life Services® "Commitment to the Social Determinants of Health", "Provide A Ride Trip Scheduling Portal Training" and "Understanding CareSource Member Rewards"	10/30/2023
11/10/2023	12:30 p.m. – 1:30 p.m. ET	CareSource Provider Portal: "Provider Portal Updated Features and Provider Tools and Resources"	11/03/2023
11/17/2023	12:30 p.m. – 1:30 p.m. ET	"CareSource All Provider Orientation and Education"	11/15/2023

To register for the above training sessions, please email Elsa.Arriola@CareSource.com and include the following information:

- Subject line: Live Instructor-Led Training
- What session(s) will you be attending
- Name of Practice
- Tax ID Number
- Email address for correspondence
 - Title of those attending

Upon registration, an email will be sent that provides instruction on how to access the live online seminar.

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

OH-MED-P-2077608