



NETWORK *Notification*

Notice Date: July 21, 2023
To: Ohio Medicaid Providers
From: CareSource
Subject: Level 5 Evaluation and Management Claim Update

Summary

Effective Aug. 15, 2023, CareSource will begin enforcement of OAC Rule 5160-1-18. This rule prohibits level 5 Evaluation and Management (E/M) services from being performed via telehealth.

Impact

This enforcement will reduce reimbursement of telehealth claims billed with codes 99215 or 99205. Reimbursement will be made at the 99214 or 99204 rates. For efficiency, we chose to reduce reimbursement instead of denying this rule since the reimbursement difference is minimal and rebilling is costly.

Questions?

For questions, please contact Provider Services at **1-800-488-0134**.

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